



East of England Clinical Audit and NICE Network Annual report 2019-20.

EECANN network annual report summaries the essence of new project, confab the NQI-CAN updates and a forward plans for 2020-21 with a focused structure aligning the purpose and main categories. The EECANN network establishes regional requirements and provides information on how to improve patient care through sharing practical knowledge of clinical audit and other quality improvement processes and projects.

Some of the feedback from EECANN group entails clinical audit queries and room for improvement – around National audits, Data Opt out by National providers, Clinical Audit policies, NICE policies, Training & Development.

Hertfordshire Mental Health – on 8th July 2020. Topics covered

NQICAN: Quality Account update - **Alka Anoop, EECANN Chair** were on - HQIP scope for NCAPOP – plan to standardise reports with actions to be completed., HQIP discussion on benchmarking tool. 2 outstanding hospitals shared CQC inspections and success stories and the process of how this was resultant.

- *Encouraging improvement in the ‘Effectiveness’* question of quality - **Keiko Toma, Provider Analytics Manager** – strategic priorities, intelligence approach, promote single shared view of quality,
- *Implementation of NICE guidance* - **Deborah O’Callaghan, Associate Director Field Team (Midlands and East)** suggested setting guidance to practice, practical tools, resources- how to use of interventional procedures, innovative medical technology and diagnostics.
- *Norfolk Community Health and Care NHST Trust* — **Outstanding CQC Inspection Result by Jonathan Mitchell, Clinical audit Facilitator**
- *Are you ready to go from Good to Great?* - **Brid Kelly, Practice Audit and Clinical Effectiveness (PACE) Manager**- both were outstanding presentations.

Norwich Community Service 6th Nov 2019 –due to low numbers was cancelled.

- Shared by **Alka Anoop, EECANN Chair** was presentation on **NQICAN update**- T&F group to cost National Clinical audit, HQIP comprehensive update paper, monthly HQIP Bulletins, PPI case studies, NQICAN promote clinical audit heroes and shortlist nominations. Participation in CAAW2019 - a few audits from East of England regional was rewarding and highly commendable for sharing good practice which was a very proud moment.
- **information on HealthWatch** by Judith Bell, act as a voice to understand the need, experience, concern of people, Provide advice to the Secretary of State for Health and Social Care, NHS England and English local authorities, especially where we are of the view that the quality of services provided are not adequate.
- **Annual Budget** for that year and Clinical Audit Awareness Week were promoted
- **NICE flyers** on #CAAW19 was shared for new ideas by Joanne McCormack.

Cambridge Community Services on 27 Feb 2020 –open the meeting with a fabulous talk on

- **National Quality Improvement (incl. Clinical Audit) Network (N-QI-CAN) - Chairs Update** -Carl Walker, N-QI-CAN chair- focus on clinical audit and quality improvement tools, Promote more sharing / Forum, Influence other NHS bodies, Standardised local Clinical Audit tools, Barriers to successful clinical audit, CQUIN consultancy T&F group.
- **Making Clinical Audit Data Count** Carl Walker, Clinical Audit Manager, University Hospitals of Leicester NHS Trust, & National Quality Improvement (incl. Clinical Audit) Network (N-QI-CAN) chair – spot check data on monthly basis, assurance accountability and judgement, improvement, research. SPC chart, impact of changes made, sustain improvement,
- **National Clinical Audit Benchmarking: Latest work and future plans**- Mirek Skrypak Associate Director for Quality and Development discussed why Inquires , NHS national data, HQIP involvement and varied works, stakeholder engagement, commissioning challenges, stakeholder needs, partnership working with CQC, National Clinical Audit benchmarking align with CQC, UPCARE tool, Driver diagram,

Accountable & Finance for 2019-20 –The network training is yearly funded by NQICAN.

(£923+£157 is finance accountable for 2019-20 not spend).

Cost to be spend and utilised for a Human factors training by the region, have been postponed due to pandemic

Members of the network have greater involvement in Nationals, Policies on NICE and Clinical Audit.

The network to look at survey training, work on gap analysis and feedback this to NQICAN as shared learning point

Sincerely grateful to the Steering group: for their enthusiasm, support, time and continual efforts. Appreciate the wider team for sharing success stories and for FAQ, current challenge topics –incl covid19, health and well-being. The attendance of the meeting ranged from 15-17 members .